

# Dalby Clinic Staff:

- Dr Shahid Waheed
- Dr Rawa Fadheel
- Dr Alma Va'a
- Dr Tun Tun
- Clinic Manager
- Registered Nurses
- Maternal & Child Health Nurse
- Chronic Disease Coordinator
- Aboriginal Health Workers
- Mental Health Counsellor
- Allied Health & Specialist Coordinator
- Medicare Officer
- Medical Receptionists
- Transport Officers



## Opening Hours:

**Monday, Tuesday & Thursday**

8:30am to 4:30pm

**Wednesday**

8:30am to 1:30pm

**Friday**

8:30am to 2:30pm

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### AFTER HOURS

For medical assistance after hours,  
present to the Dalby Hospital,  
Hospital Road, Dalby  
or telephone the Dalby Hospital on  
(07) 4669 0555.

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In an emergency, please dial 000

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**DALBY CLINIC**  
Gary White Building  
4 Jimbour Street,  
Dalby QLD 4405  
Phone: (07) 4679 5900  
Fax: (07) 4662 6071

**ST GEORGE CLINIC**  
127 Victoria Street,  
St George QLD 4487  
Phone: (07) 4625 5040  
Fax: (07) 4625 5070

**OAKEY CLINIC**  
110 Campbell Street,  
Oakey QLD 4401  
Phone: (07) 4691 3372  
Fax: (07) 4691 3926

**ADMINISTRATION**  
Gary White Building  
4 Jimbour Street,  
Dalby QLD 4405  
Phone: (07) 4679 5966  
Fax: (07) 4662 6189

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health services



# Dalby Clinic

Goondir Acknowledges all support provided  
by the Australian Government

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# About Us

Goondir Health Service is a Community Controlled Aboriginal and Torres Strait Islander Health Service that was Incorporated on 19th April, 1994 and continues to be funded by the Australian Government.

Mr George White (Aboriginal Community Elder) officially opened Goondir Health Services on 16 September 1994, at 1 New Street, Dalby. A new purpose built facility was opened at 4 Jimbour Street, Dalby on 14th December 2012 by Senator the Hon. John Hogg and is named in honour of its long serving Chairperson Mr Gary White.

“Goondir” in the Dalby area Aboriginal language translates to “Medicine Man”.

The clinic provides holistic, primary health care and medical services primarily to Aboriginal and Torres Strait Islander people within the region.

Goondir Health Service aims to improve the health and well being of Indigenous people by providing primary health care, health promotion and education, enabling Indigenous people to determine for themselves improved health outcomes.

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supporting excellence  
CERTIFICATION

AS/NZS ISO 9001:2008  
QUALITY CERTIFIED  
ORGANISATION



**Accredited  
General Practice**

# Clinic Services

- Modern Medical Facilities
- Comprehensive Health Screenings
- Preventative Health Care
- Visiting Specialists & Allied Health Services
- Chronic Disease Detection & Management
- Pathology
- Onsite UQ Dental Clinic
- Vaccinations / Immunisations
- Maternal & Child Health Services
- Hearing Health Screenings
- Retinal Photography (Eye screening)
- Counselling Services
- Emergency Relief Support
- Stolen Generation Counselling
- Home, Hostel & Nursing Home Visits
- Health Promotion & Education
- Suga Shakers—Diabetes Group
- Big Buddy Youth Support Program
- Wandirgunde Playgroup
- Gira Gira Womens Sewing Group
- Complimentary Transport Service for eligible clients
- Arrangement with the Dalby Hospital for after hours service provision

## Additional Important Information

- Strictly No Smoking on Goondir property including vehicles
- Translating and Interpretive services available
- Clients have the right to a second opinion

## Telephoning Your Doctor

Direct telephone contact with the Doctor may or may not be available at the time of your call. It may be necessary for a message to be taken or your call to be directed to another Clinician.

## Providing Best Practice Health Care

The Dalby Clinic is AGPAL Accredited. Goondir has also attained certification against the ISO9001:2008 (Quality Management Systems) Standards. Staff have access to continual education and training and are committed to improving quality of service delivery.

## Client & Stakeholder Feedback

Our aim is to provide Clients with the best possible health services. We value Client feedback and encourage use of the Suggestion Box and/or participation in Surveys.

## Client Complaints

Complaints can be submitted to the Chief Executive Officer on 4679 5966 or PO Box 559, Dalby. Alternatively, you can contact the Health Ombudsman [www.oho.qld.gov.au](http://www.oho.qld.gov.au) or ph 13 36 46.

## Confidentiality

Consultations will be conducted discreetly with your health information accessed only by those directly involved in your care or in the monitoring of its quality meeting the Australian Privacy Principals.

## Fees and Billing

Goondir is a bulk billing service for Clients who have a current Medicare card. You will be advised of potential costs of treatments or specialist services. All Clients are to bring their Medicare and Concession cards to all appointments.

## Confirming your Identity

Clients are to present to reception upon arrival where your personal and contact details will be checked at each visit.