Our Staff

- GPs
- Clinic Manager / Registered Nurse (RN)
- Aboriginal Health Worker
- Medical Receptionist
- Healthy Lifestyles Worker

Visiting Health Services

- Psychologist
- Podiatrist
- Dietician
- Paediatrician
- Smoking Cessation and Medication Reviews by Pharmacist

Big Buddy Youth Program

In an emergency, please dial 000

Opening Hours:

- **Monday, Tuesday & Thursday**
  - 8:30am to 4:30pm
- **Wednesday**
  - 8:30am to 1:30pm
- **Friday**
  - 8:30am to 2:30pm

www.goondir.org.au

facebook.com/goondir

Oakey Clinic

110 Campbell Street
Oakey QLD 4401
Phone: (07) 4691 3372

Goondir acknowledges all support provided by the Australian Government.

Doc004 V11 Published March 2017
Telephoning Your Doctor

Direct telephone contact with the Doctor may or may not be available at the time of your call. It may be necessary for a message to be taken or your call to be directed to another Clinician.

Providing Best Practice Health Care

All Clinics are AGPAL Accredited. Goondir has also attained certification against the ISO9001:2015 (Quality Management Systems) Standards. Staff have access to continual education and training and are committed to improving quality of service delivery.

Client & Stakeholder Feedback

Our aim is to provide Clients with the best possible health services. We value Client feedback and encourage use of the Suggestion Box and/or participation in Surveys.

Client Complaints

Complaints can be submitted to the Chief Executive Officer on 4679 5966 or PO Box 559, Dalby. Alternatively, you can contact the Health Ombudsman www.oho.qld.gov.au or ph 13 36 46.

Confidentiality

Consultations will be conducted discreetly with your health information accessed only by those directly involved in your care or in the monitoring of its quality meeting the Australian Privacy Principals.

Fees and Billing

Goondir is a bulk billing service for Clients who have a current Medicare card. You will be advised of potential costs of treatments or specialist services. All Clients are to bring their Medicare and Concession cards to all appointments.

Confirming your Identity

Clients are to present to reception upon arrival where your personal and contact details will be checked at each visit.

About Us

Goondir Health Service is a Community Controlled Aboriginal and Torres Strait Islander Health Service that was Incorporated on 19th April, 1994 and continues to be funded by the Australian Government.

The Oakey clinic began operations from the Mobile Medical Clinic located at the Oakey Hospital in February 2014 whilst renovating the new site at 110 Campbell Street, Oakey. The Oakey Clinic opened its doors to Clients in October 2014.

“Goondir” in the Dalby area Aboriginal language translates to “Medicine Man”.

The clinic provides holistic, primary health care and medical services to Aboriginal and Torres Strait Islander people within the region.

Goondir Health Service aims to improve the health and well being of Indigenous people by providing primary health care, health promotion and education at our modern medical facility.

Clinic Services

- Aboriginal & Torres Strait Islander 715 Health Checks for all ages
- GP Management Plans
- Preventative Health Care
- Visiting Specialists & Allied Health Services
- Chronic Disease Detection & Management
- Vaccinations/Immunisations
- Hearing Health Screening in Schools
- Home, Hostel & Nursing Home Visits
- Health Promotion & Education
- Pathology Collection
- UQ Dental referrals
- Telehealth Consults with City Specialists
- Complimentary Transport for Eligible Clients
- Arrangement with the Oakey Hospital for after hours care

Additional Important Information

- Strictly No Smoking on Goondir property including vehicles
- Translating and Interpretive services available
- Clients have the right to a second opinion